



# TRADEWIND VOYAGES

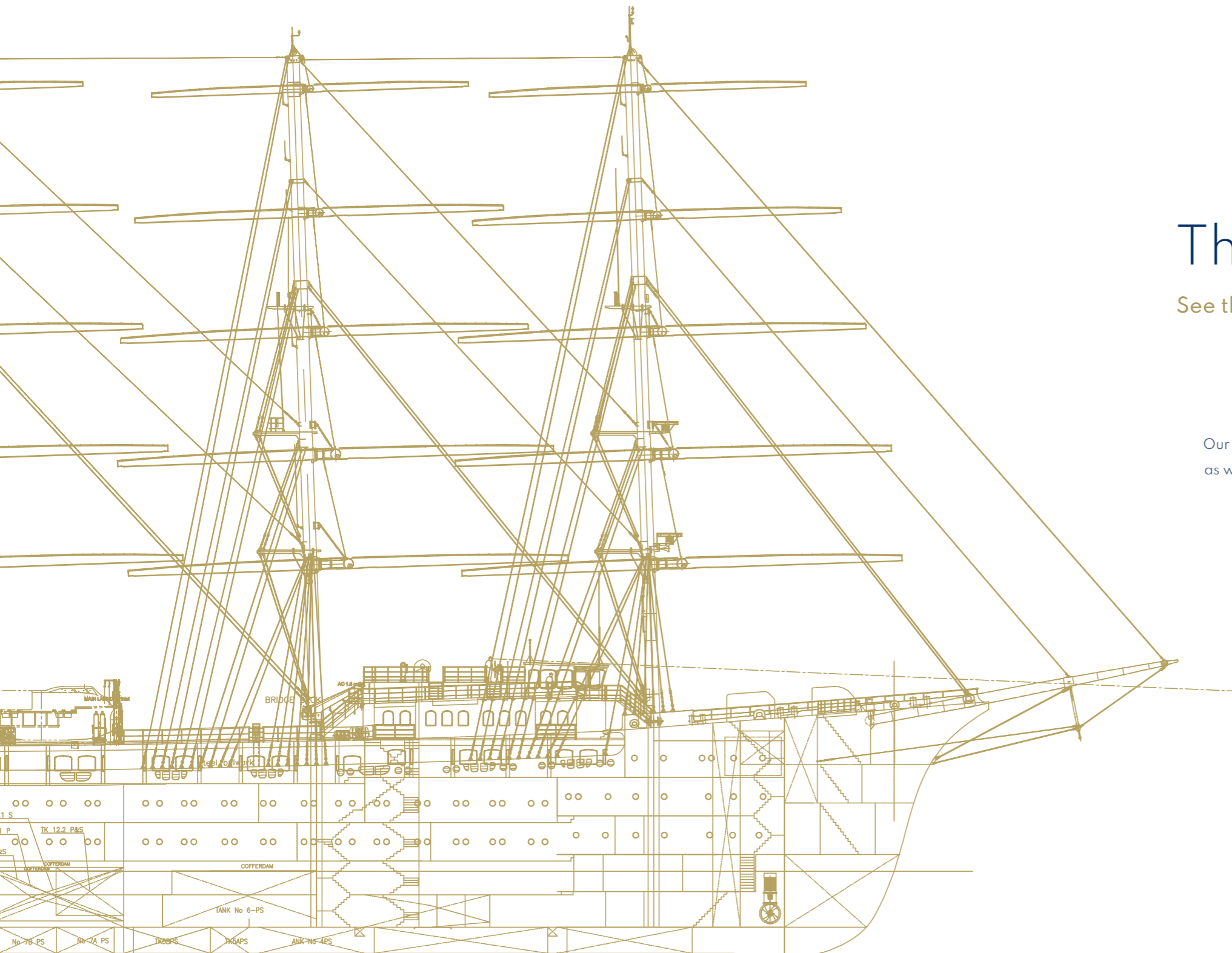
*The Ocean's Journey*



## The Caribbean Collection

Nov 2021 - Apr 2022





# The Ocean's Journey

See the world and experience the sea in a different way with Tradewind Voyages.



Our tall ship is powered by the billowing sails as much as possible and, as we follow the sun, you'll discover a new-found freedom and time to connect with the beauty of the natural world.

We will take you on a maritime experience you'll never forget.

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# Golden Horizon

Golden Horizon is the largest square-rigged sailing ship in the world.

Our five-masted barque is based on France II, a legendary square-rigged tall ship built in 1913. We've been inspired by history's magnificent Tea Clippers and Cape Horners, and added our own contemporary twist. First-class service, top-notch dining and elegant cabins, all with a sea view as part of the luxurious experience on board.

We offer wide open decks, small guest numbers and visits to remote locations. So, if the ocean is calling, let us take you on the sailing adventure of a lifetime.

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## Technical specification:

- Classification society: DNV GL
- Ice class
- Cabins: 140
- Guests: 274
- Crew: 159
- Length: 162.2m
- Draft: 6.4m
- Gross tonnage: 8770
- Maximum sail area: 6345sqm
- Main propulsion engines:
  - Caterpillar 2 x 2250ekW + 2 x 1700ekW
  - Caterpillar 2 x 3300kW, 690V 3-phase 60z, 1200rpm, variable speed unidirectional



*“The Tradewind Voyages team are very proud of our majestic ship and the fabulous experience she will deliver. We are thrilled to invite you to join us on one of our maritime adventures.”*





## Life Onboard

Stand on the expansive wooden deck and feel the momentum of the ship, enjoying the drama as the wind fills the sails and the rigging strains. Gaze out to the horizon where sunlight catches the rippling waves and relish the excitement that comes with the opportunity to spot dolphins riding the bow wave and leaping playfully from the water.

We would like guests to feel connected to the ocean, so all cabins on board Golden Horizon have a sea view and many have their own private balcony. Start the day with a yoga or fitness class on the Sun Deck, work out in the gym or unwind in the spa with an indulgent treatment. Relax and enjoy a good book and a coffee in the library.

Our marina platform opening at the stern, sitting just above the water, is our gateway to the ocean. A great space to relax, but also the hub for kayaking, paddleboarding, swimming and snorkelling. Borrow one of our sailing dinghies or sea bobs to navigate the clear water and discover quiet bays. During your voyage, enjoy beach days and surprise stops, as well as iced drinks around the ship's swimming pools.

There's time to learn, too. We play host to insightful experts who can teach you about maritime history, astronomy and geography, and our outstanding team is on hand to arrange optional activities, from wine tasting to watching a movie under the stars.

Relax as you enjoy dinner in the elegant dining room, listening to our pianist and singer, or head up on deck for a more casual meal watching the sunset. Get a taste of the local region with shows from talented local performers and end perfect days at Debeljak's, our premium on board bar serving some of the world's finest gins and whisky.

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### At a Glance

- ≈ 3 swimming pools, including a deep dive pool
- ≈ Watersports
- ≈ Spa and salon services
- ≈ 1 Restaurant & 1 Grill
- ≈ 5 bars
- ≈ Library
- ≈ Gym
- ≈ Fitness classes
- ≈ Destination speakers
- ≈ Live music and local shows
- ≈ Sports coordinators



# Safe Sailing

Our guests remain our priority along with our crew and the places we will visit. We have introduced a number of measures to ensure Safe Sailing.

## VACCINATION POLICY

- We require our guests to be fully vaccinated with all Covid-19 doses to have been administered 14 days prior to sailing. All guests will be required to provide proof of vaccination. We will be sailing with a fully vaccinated crew onboard Golden Horizon.

## ARRIVALS IN BARBADOS

- To comply with the local authorities should you transit directly from the airport to the ship you will make passage via a safe corridor.
- This will ensure you are able to board a secure coach which will travel directly to Golden Horizon.
- Facemasks must be worn during transit and embarkation.

## TESTING AND HEALTH SCREENING

- Prior to boarding all guests are required to complete a health questionnaire.
- All guests will be required to take a complimentary antigen test prior to boarding.
- An additional test will be administered onboard free of charge prior to disembarkation.
- We will also assist guests with the certification for their home port, home country re-entry.

## RESPONSIBLE SOCIAL DISTANCING

- Face masks are optional when in public areas, and not needed when seated in restaurants, bars, lounges, cabins and when sitting on the upper deck.
- Social distancing measures in place when queuing for facilities on board and booking desks.

## HIGH STANDARDS OF SANITATION & CLEANLINESS

- New cleaning methods including the use of hospital-grade disinfectants, increased cleaning frequency and a focus on high traffic, frequently touched areas.
- Cabins cleaned daily, with additional deep sanitation at the end of each voyage.
- Hand sanitiser dispensers available around the ship.

## MEDICAL SERVICES WITH HIGHLY QUALIFIED STAFF

- Our health consultant on board is VIKAND, a leading expert in global medical operations and public health solutions for the maritime industry.
- Currently, VIKAND provides medical service solutions to 170+ cruise vessels, impacting 14,000,000 guests and 120,000 crew globally annually as well as numerous other maritime and remote industry clients worldwide, and we have seen that commitment brought to life using the latest technology, advanced environmental solutions and crew wellness initiatives.
- In case of flu-like symptoms, guests should notify the Medical Centre.
- Equipped Medical Centre:
  - COVID-19 testing equipment
  - Ventilators
  - Increased number of highly trained staff.
- Comprehensive isolation procedures and a response plan in place with local authorities that will be activated in case of suspected or confirmed COVID-19 situations.

## TRAINED, EQUIPPED AND HEALTHY CREW

- Fully vaccinated crew.
- Detailed training on the new enhanced protocol and use of protective equipment.
- Extensive screening and medical checks.
- COVID-19 testing prior to embarking and daily health monitoring and temperature checks.
- Crew members follow proper handwashing practices and wear protective equipment such as face masks and gloves.



# Deck By Deck

## Upper Deck & Compass Deck

On the Upper Deck you'll find the ship's 3 pools. The main pool, the largest of the 3, is filled with sea water, heated and boasts a glass bottom which looks down into the large atrium at the heart of the ship. Situated just a few feet from the pool bar, it's the perfect destination for an afternoon dip with a cocktail under the sails.

The dive pool situated at the aft, is home to our dive taster sessions, where guests can kit up and plunge into this 4.35m pool with our diving instructor. This pool features glass windows in its side looking out into the function room, which creates for entertaining viewing and great photos.

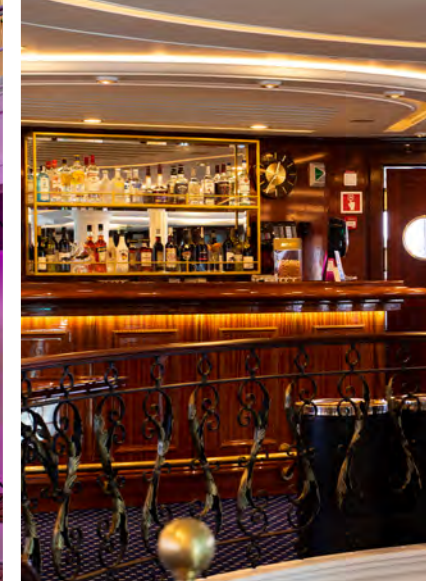
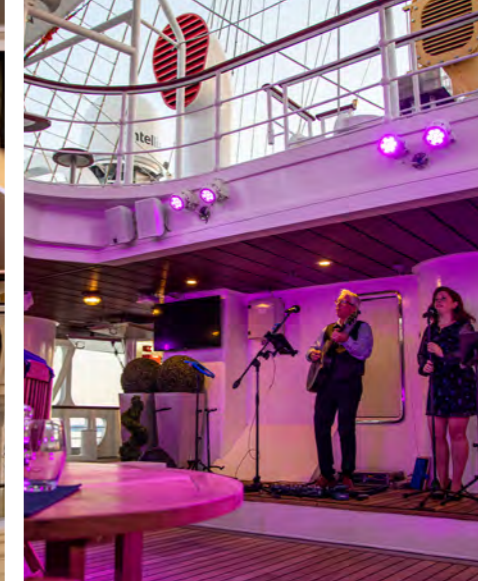
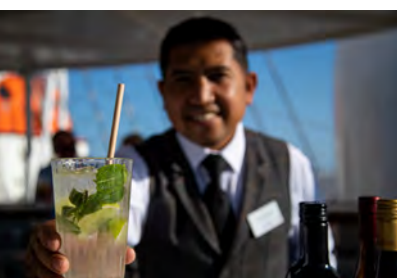
The third pool is the forward pool, a refreshing plunge pool for those wanting to cool down.

A short walk from the forward pool, you'll find the compass deck, which on an upper viewing platform, gives a brilliant view of the span of the decking and sails. Its here that guests can join our yoga instructor for some early morning stretching, or join our voyage coordinator for some deck games - try your hand at rope quoits or curling.

Also on the compass deck, you'll find the bridge, where the Captain and Officers are often in close proximity. If you have a question about the ship or her sails, the crew would be happy to share their extensive knowledge of Golden Horizon. If you venture below the compass deck, back on the upper deck, you'll find the ships 4 suites.

### What you'll find here

- ~ Main Pool
- ~ Dive pool
- ~ Forward Pool
- ~ Pool Bar
- ~ Compass Deck
- ~ Suites
- ~ Deck Games
- ~ Masts & Sails
- ~ The Bridge



## Main Deck

The main deck is home to the piano bar, which at the top level of the tiered atrium, is fed natural light through the main pool's glass bottom. As the light bounces off the wrought-iron balconies and wood paneling, the character of this beautiful tall-ship is accentuated.

Brought alive in the evenings by our resident pianist, the piano bar is home to daily quizzes, piano concerts and a selection of alcoholic and soft beverages and snacks.

If alfresco dining is for you, the Horizon bar, situated just outside the piano bar area, offers a more relaxed menu. In the evenings, our guests are invited to dance the night away to the musical duo, who help bring a sparkling close to a day full of adventures.

We play host to insightful experts too - who can teach you about maritime history, astronomy and geography in the function room, situated behind the Horizon bar. The deluxe balcony cabins are all located on this deck.

### What you'll find here

- ~ Piano Bar
- ~ Horizon Bar
- ~ Entertainment Stage
- ~ Function Room
- ~ Deluxe Balcony Cabins



# Deck By Deck

## Gallery Deck

On the Gallery deck, you'll find the educational hub of the ship - the Library. A serene space where you can pick up a book to read about our next destination, or while away a few hours playing a board game over a coffee. Here, you can also talk to our Destination Manager about your upcoming adventures ashore, at the Destinations Services Desk.

Situated next to the library is the shop, which sells everything from essentials to high-end sunglasses, binoculars and designer clothing. We also have our signature branded collection for those desiring something to take away as a memoir of their adventure with us.

A short walk forward from the shop is reception, where the team will be able to check guests in on

embarkation day and answer any queries guests may have. With plenty of space and seating areas, this is also a great place to meet guests and often the meeting place to prepare to disembark for a day of exploring the destination of the day.

Tucked in a secluded corner, you'll find Debeljack's, our premium on board bar serving some of the world's finest gins and whisky. Head here to end your day with a taste-bud tingling cocktail and reflect on the adventures of the day.

At the heart of the Gallery deck, you'll find another level of the dining room. Featuring a curved wrought-iron balcony that overlooks the lower level dining room, this level plays host to the daily dinner event, where our experienced team of chef's bring our 'Eat Well, Be Well' ethos alive.

### What you'll find here

- ≈ Reception
- ≈ Dining Room
- ≈ Shop
- ≈ Library
- ≈ Debeljak's
- ≈ Outside Cabins
- ≈ Destination Services



## Marina Deck

On the Marina deck, you will find the ship's gateway to the ocean - the marina platform, which opens a few feet above the water at the stern. From here, guests can explore the underwater destination with the ship's scuba diving equipment, or borrow snorkels to watch the marine wildlife from afar. The marina is also the hub for complimentary watersports equipment. Try kayaking and stand up paddleboarding or borrow one of our sea bobs to navigate the clear water and discover quiet bays.

In the spa, take time for yourself and use the complimentary facilities. Warm-up in the sauna or hammam (steam room) and cool down in the unique snow room.

Speak to one of our spa therapists to shape a bespoke package to meet your needs. Relieve any

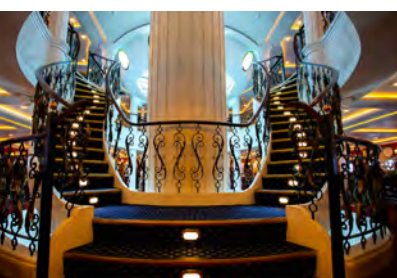
tension with an aromatherapy or neuromuscular massage, or opt for a soothing facial to cleanse and refresh your skin. To look your best onboard, visit our salon for a selection of beauty treatments including hairstyling, tinting and manicures.

In the gym, spend some time cycling as we sail across the high seas, or hit the tracks on our treadmills to increase your step count.

The lower level of the dining room sits on the marina deck, home to the 'Captain's Table', this area comes to life during dinner service, a special occasion each day on board.

### What you'll find here

- ≈ Marina
- ≈ Spa
- ≈ Dining Room
- ≈ Gym
- ≈ Outside Cabins







## The Dining Experience

A grand ship deserves a grand dining experience.

Step into the spectacular dining room and gaze up at the curved wrought-iron balconies sweeping towards the stunning central skylight. Maritime art hangs from wood-panelled walls and friendly staff ensure great service is their top priority for an elegant dinner on the world's largest sailing ship.

But we have a more relaxed side, too. There's 24-hour complimentary room service\*, so you can have a lazy breakfast in bed. If your cabin has a balcony, you can enjoy lunch or dinner – and a front-row view of the ocean – in private.

And if the sea breeze and sails are calling, head to the open-air Horizon Bar for lunch in the sunshine, or the chance to sneak a treat from our late afternoon delights, served in the Piano Bar.

Our menus are full of 'eat well, be well' recommendations, so cuisine with a healthy and sustainable focus sits alongside classic favourites, with great options for vegans and vegetarians. Our chefs also source the freshest local ingredients, so you can get a real taste of the region you're sailing through.

\* Room service in selected cabin categories



### Your voyage includes:

- ≈ All meals
- ≈ Coffee, tea and soft drinks, including water
- ≈ Daytime and evening entertainment
- ≈ Selected marina sports activities
- ≈ Basic Wi-Fi access (Additional Wifi packages are available - see page 20)
- ≈ Access to the gym, sauna, snow room and hammam



# The Dining Experience

'Eat well, be well' is our ethos onboard. You'll see a focus on healthy eating, sustainability and wellbeing reflected in our menu choices, but we also know you'd like treats and indulgences, too. You are on holiday, after all. We will serve outstanding food on every voyage and think we have created the perfect balance.

## Breakfast on-board

Breakfast is served in the Dining Room, our elegant central dining space. Start your day with sweet, buttery pastries perfectly paired with a morning coffee. Tuck into cold meats, cheese and juices; choose sizzling sausages and tomatoes from the hot food station; or order your favourite filling at the omelette station. Our à la carte menu offers cooked-to-order dishes to start your day in the right way. Don't miss the smoked salmon, crushed avocado and poached egg on sourdough bread, or fluffy pancakes and waffles.

If you are an early or late riser, you'll also find a continental breakfast being served in the Piano Bar or Horizon Bar. Guests in a Suite or Deluxe Balcony Cabin can order breakfast from our 24-hour room service menu.

## Leisurely lunches

Lunches are light, fresh and there's always the chance to taste the local flavours of the region you're sailing through. Head to the Dining Room to choose delicious dishes from an à la carte menu that changes daily. Alternatively, head to the Horizon Bar & Grill for an alfresco lunch experience. We'll treat you to culinary surprises on the sun deck, and there's always the opportunity to order room service if you are staying in a Suite or Deluxe Balcony Cabin.

## The daily dinner event

The culinary highlight each day is dinner in the Dining Room, our centrepiece restaurant. It's an elegant experience, without being too formal, and a great chance to chat with our officers and other guests about the day's adventures. Dinner is table service only and you can choose from international, local, vegetarian and vegan dishes, many taking inspiration from our 'eat well, be well' philosophy.

A more casual dinner is offered in the Horizon Bar; and guests staying in our Suites and Deluxe Balcony Staterooms can order from our 24-hour room service menu. If you are staying in one of our four Suites, you can also opt for the ultimate dinner in your room. Choose from the menu offered in the Dining Room and we will serve your dinner course-by-course in your room.



## ~ Our Chefs ~

Our Chefs are looking forward to bringing Tradewind Voyages' onboard ethos of 'Eat Well, Be Well' to life.

Onboard, our team of chefs have been individually hand-picked, and bring a wealth of experience having worked in world class restaurants, boutique hotels and luxury yachts.

The team of 20 chefs will be creating healthy, classic dishes with a modern twist, plus naughty but nice sweet treats to enjoy during your holiday. Fresh produce will be bought from local markets and the flavours of destinations we visit en route will be reflected on the menu.

*Eat well* ~~~~~  
~~~~~ *Be well*





## Beverage Collection & Wifi

### The Horizon Beer & Wine Collection

This collection gives you unlimited access to select bottled and draught beers, as well as a selection of wines.

Choose from a worldly array of beers and wines. Served by the glass we offer a selection of excellent wines to suit your palette from Rose, White, Red to Sparkling.

This collection includes 30% discount on all bottles of wine up to £100, including champagne.

**£41 per person per day**

Beverage Collections may not be shared

### The Master's Collection

Along with everything included in the Horizon Collection, you'll have the opportunity to enjoy a wide array of liquors and cocktails.

Most top-shelf name brands are available, including our range of Single Malt Whisky.

This collection includes 30% discount on all bottles of wine up to £100, including champagne.

**£49 per person, per day**

Beverage Collections may not be shared

### The Golden All In Collection

This collection includes all the amenities of the Master's Collection along with free upgraded Wi-Fi, laundry services, and all basic service gratuities.

This collection includes 30% discount on all bottles of wine up to £100, including champagne.

**£64 per person, per day**

The Golden All In Collection is included in Suite fare

Beverage Collections may not be shared

## Internet & Wifi

Wireless internet is available in most public areas and cabins on Golden Horizon.

High-bandwidth online activities are not recommended, due to ships location and slower system speeds.

#### Fees: Tradewinds Voyages offers three options:

- ≈ £43 for 200 MB per voyage, which would be suitable for sending occasional emails,
- ≈ £87 for 500 MB per voyage, suitable for light surfing
- ≈ £181 per voyage for unlimited package

**All packages support just one connected device at a time, for duration of voyage.**

A very basic & limited internet service is available free onboard for guest wishing to send infrequent emails. Options for attaching large documents or streaming are not available on basic Internet.

## Gratuities

Gratuities will be charged at a rate of £9 per person per day for the duration of the voyage and be added onto the guest's on board account.

All of our collections are pre bookable, or bookable on board.





# Choose Your Cabin

We would like guests to feel connected to the ocean, so every cabin and suite on board Golden Horizon has a sea view.



Suites: Victory, Endeavour, Mary Rose & Discovery

## Suites

### Upper Deck

- ~ Living room and dining area
- ~ Master bedroom with double or twin beds, en-suite bathroom, featuring a shower and bathtub
- ~ Balcony
- ~ Double sofa bed in the living room
- ~ Second bathroom with shower
- ~ Walk-in wardrobe
- ~ Complimentary mini bar with full bottles of liquor
- ~ Concierge service
- ~ 24-hour room service, including the dining room menu during meal hours
- ~ Daily canapés
- ~ Complimentary laundry and pressing
- ~ Luxury suite amenities
- ~ Twice-daily housekeeping service
- ~ Two suites can be connected to host up to eight guests
- ~ Golden All In Collection included (free upgraded Wi-Fi, laundry services, and all basic service gratuities)





## Deluxe Balcony Cabin

### Main Deck

- ≈ Balcony
- ≈ Double bed or twin beds
- ≈ Sofa bed sleeping one adult or two children
- ≈ Deluxe bathroom with a shower over the bath
- ≈ 24-hour room service
- ≈ Complimentary mini fridge with soft drinks
- ≈ Luxury suite amenities
- ≈ Twice-daily housekeeping service

## Outside Cabin

### Gallery & Marina Deck

- ≈ Double bed or twin beds
  - ≈ Two portholes
  - ≈ Bathroom with a shower
  - ≈ Complimentary water
  - ≈ Luxury cabin amenities
  - ≈ Twice-daily housekeeping service
- Single cabins are also available with a wide single bed



# THE SPA

OPERATED BY



## Our spa at sea

Sometimes it's important to slow down and enjoy a moment of calm. Take time for yourself at our onboard spa and use the free facilities. You can warm-up in the sauna or hammam (steam room) and cool down in the unique snow room. Spa Packages and Treatments will be available to book online and onboard.

Book one of our indulgent spa treatments. Relieve any tension with an aromatherapy or neuromuscular massage, or opt for our signature algae facial, which uses purifying seaweed to cleanse and refresh your skin. To look your best onboard, visit our salon for a selection of beauty treatments including hairstyling, tinting and manicures.



## Uncompromising Luxury

Ocean View Monaco is an independent, family-owned spa experience company specializing in the design, development and operation of bespoke, luxury spas for the world's most prestigious cruise lines and resorts. Ocean View will create an environment that supports the wellbeing of every person in their individual ecosystem on board. Partnering with world leading brands including Lajatica, La Mer, Thalgo and Kérastase, guests will be truly looked after with spa packages tailored to their individual needs.



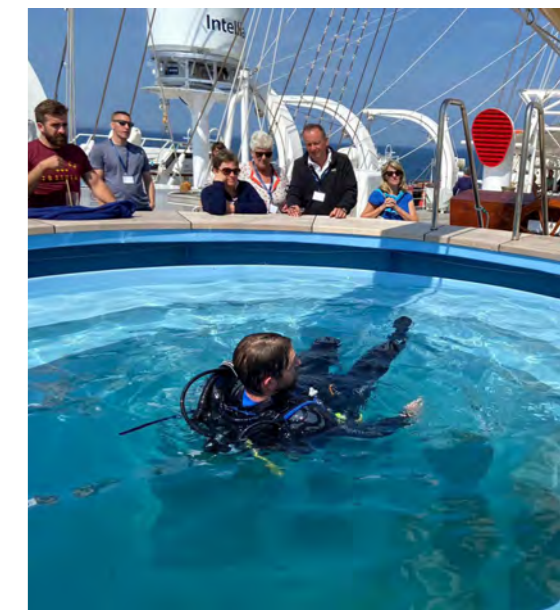
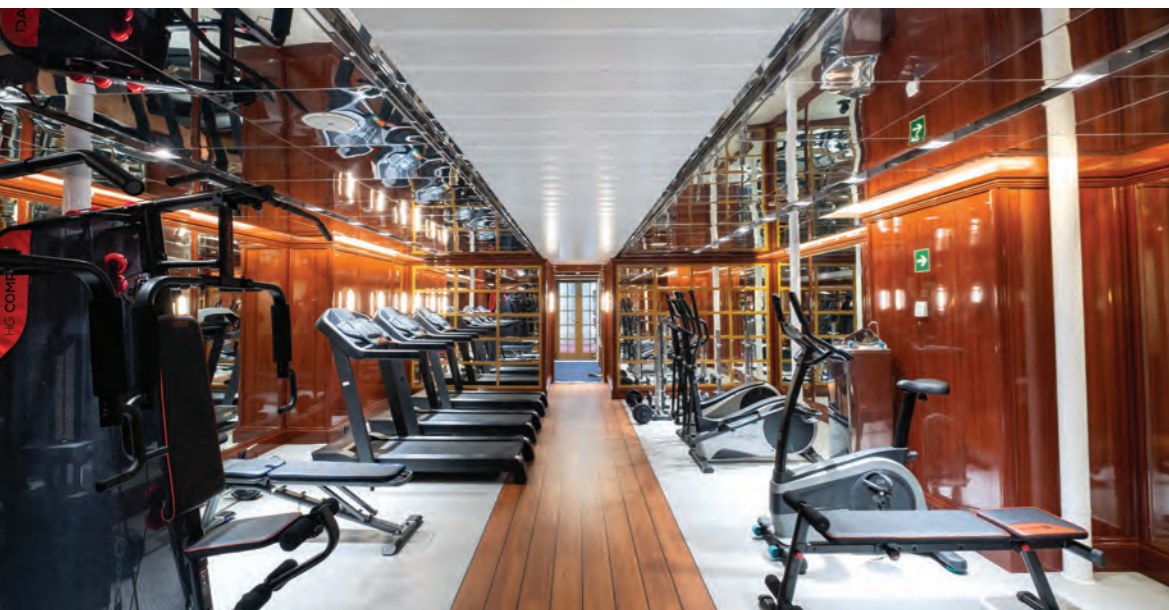
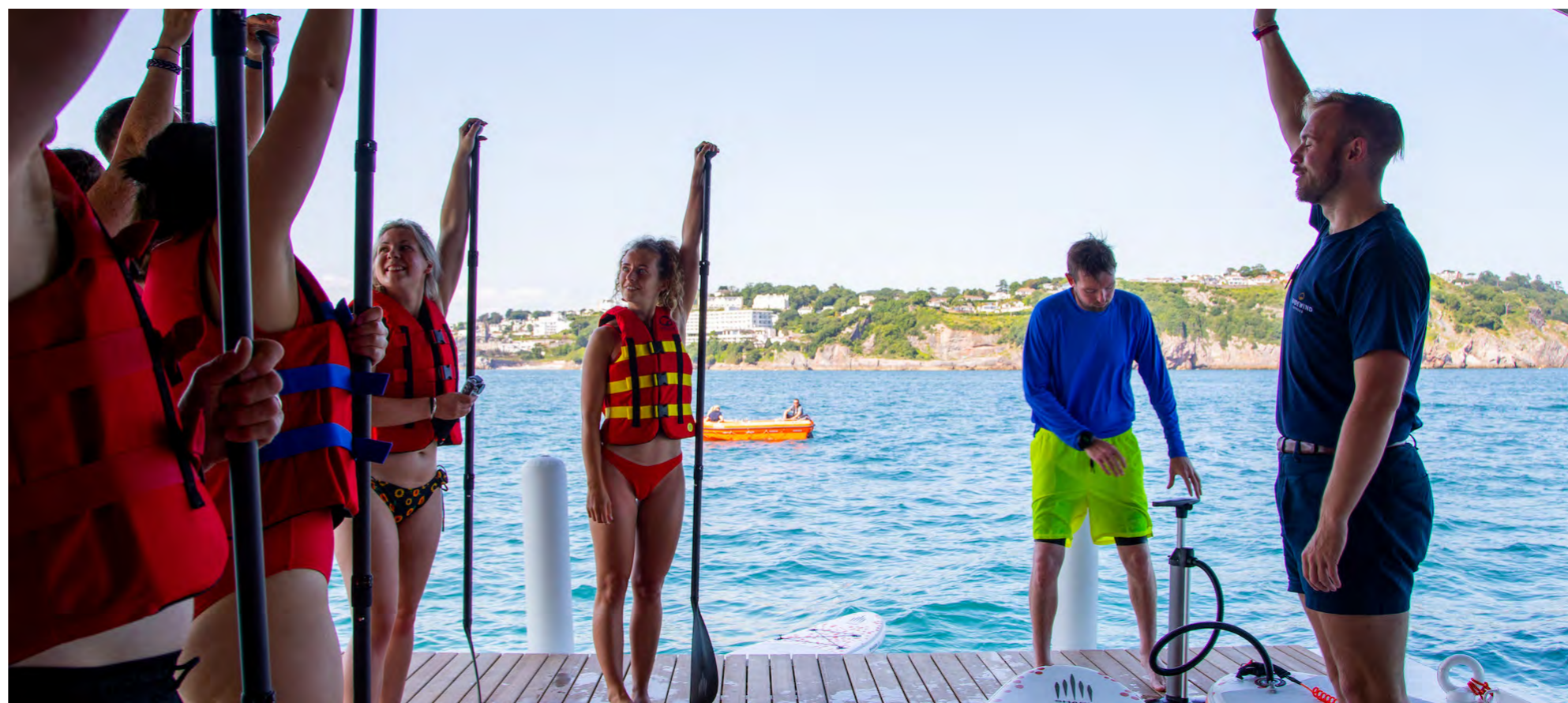
## Get Active

Our gym is equipped with a range of workout equipment including cardio equipment, assisted weight machines, free weights and more. Spend some time cycling as we sail across the high seas, or hit the tracks on our treadmills to increase your step count.

Our crew members are ready to keep you moving with a variety of daily classes, to be published in the daily programme on board. Enjoy yoga, meditation and breathwork, or get your heart rate racing with a high-energy fitness class. Join our instructor for some movement in the sunshine on the Upper Deck, under the billowing sails.

Our Dive Pool is an ideal way to learn the ropes of scuba diving whilst you are on board Golden Horizon. A great opportunity to achieve what has perhaps been a life long ambition – measure up for your wetsuit and join our Dive Master for a 1 hour diving taster session in our 4.35 metre dive pool onboard. Alternatively join in a game of Rope Quits or try your hand at Curling on the Compass Deck.

Alternatively, why not try the marina platform which opens at the stern. Sitting just above the water, the marina is our gateway to the ocean and the hub for kayaking, stand up paddle boarding, swimming and snorkelling.







## Bars

After exploring incredible destinations on shore, return to Golden Horizon for a drink in one of the fabulous venues on board. Our bars are the perfect place to toast an amazing journey and our live entertainment will help you make treasured memories at sea.



### Horizon Bar

Sit outside on the deck with a glass of wine at Horizon Bar, which has a relaxed atmosphere throughout the day. At night, our resident live performers will take to the stage and you might find yourself dancing into the night at an open-air disco.

### Piano Bar

Inside, the Piano Bar offers an elegant place to unwind while listening to our live pianist. It's here where you can enjoy a variety of talks from our onboard experts, or a quiz held by our excellent crew.

### Debeljak's

For a luxurious, elegant drink, head to Debeljak's. You can sample the world's finest whisky and gin, either neat or in a specially-crafted cocktail, or order fine wines to sip while you lounge in Debeljak's.



### Pool Bar

Our Pool Bar serves up international beers, wines and fun pool-side cocktails, as you enjoy a relaxing afternoon by the water.



### Quarterdeck Bar

If you want to plan a special event or private party for your family and friends, we can open up the Quarterdeck Bar just for you, on request - at the Captain's discretion.







## Boutique

In the Boutique, you'll find everything from essentials to high-end sunglasses, binoculars and designer clothing.

We also have our signature branded collection for those desiring something to take away as a memoir of their adventure with us.

## Library

The educational hub of our beautiful ship is the Library, a serene space where you can pick up a book to read about our next destination, or while away a few hours playing a board game over coffee. Here, you can also talk to our Destination Manager about your upcoming adventures ashore.



## BBQ Beach Days

Each Caribbean itinerary includes one scheduled BBQ beach day

Our BBQ Beach Day is a must during your Caribbean voyage. After breakfast onboard Golden Horizon, hop in a tender boat and make the wet landing on the stunning stretch of isolated shoreline. We'll be on hand to help you off the tender and carry your belongings, making sure you arrive in paradise safely. You can do very little on the beach, perhaps reading or soaking up the sun with the occasional dip to cool down; or get involved in one of our activities, from cocktail making to beach games. Watersports will also be available, so head out onto the sparkling blue for a spot of paddle boarding or sailing.

Golden Horizon will remain at anchor throughout the day, so you are welcome to catch the tender back and forth. We'll sizzle up a complimentary BBQ on the beach for lunch, offering up fresh fruit and salads, pasta, grilled fish, chicken, burgers and corn on the cob. There'll be plenty of local flavours to sample, too. The fruit punch and water from our beach bar is also complimentary, or you can pay for alcoholic beverages served at our regular prices.





# The Caribbean Collection

Sugar-soft sand beaches and fishing boats bobbing on powder-blue waters. Life by the ocean is pretty perfect in the Caribbean. Our collection of voyages can take you to iconic islands such as Saint Lucia and Antigua, but also way off the beaten track to hidden gems such as Bequia and Îles de Saintes in Guadeloupe.

History is everywhere, so get your fix of UNESCO World Heritage Sites, crumbling plantations and forts perched on rocky headlands with astounding views. Enjoy tastings in the world's oldest rum distillery in Barbados; explore parrot-filled botanical gardens in St Vincent; and dip under the waves to see an underwater sculpture park in Grenada. The art galleries and cafe scene will capture your heart and the beach-side shacks serving up freshly-grilled seafood will please your stomach. Combine coastal chill-out sessions with waterfall hikes, world-class diving and dips in bubbling mud baths and you'll never forget a voyage with us in the Caribbean.

- *Undiscovered Caribbean*
- *Caribbean's Hidden Gems*
- *Icons of the Caribbean*
- *Bridgetown Christmas Sailing*
- *Bridgetown New Year Sailing*



In our current changing world, all ports of call & ships itineraries, are subject to change without notice. Please refer to our terms and conditions for more information.





# Undiscovered Caribbean


7 nights  Voyage Prices From £1,799pp\*

Think all Caribbean islands are the same? Think again. We'll help you escape to some of the region's most unspoilt islands in search of hidden beaches and natural wonders.

## Departure Dates:

11/11/21  02/12/21  23/12/21  13/01/22  03/02/22  24/02/22  17/03/22

## Voyage Itinerary:

-  Day 1: Bridgetown, Barbados
-  Day 2: Sailing
-  Day 3: Charlotteville, Tobago
-  Day 4: St George's, Grenada
-  Day 5: Mayreau, Grenadines
-  Day 6: Kingstown, St Vincent
-  Day 7: Soufriere Bay, St Lucia
-  Day 8: Bridgetown, Barbados



Mayreau, Grenadines

For a festive taste of the Caribbean, choose this itineraries Christmas Voyage, sailing on 23/12/21\*\*

\*\*we will operate this itineraries ports of call in a different order for the Christmas Voyage

**\*Christmas Voyage Prices From £1,999pp**



In our current changing world, all ports of call & ships itineraries, are subject to change without notice. Please refer to our terms and conditions for more information.

Once you've seen the sights of Bridgetown and its UNESCO-listed Garrison area in Barbados, we'll spend a day at sea, then arrive in Tobago. Our first port of call is the sleepy fishing village of Charlotteville. Quintessentially jungly and beachy, Tobago's small size puts every attraction in reach – be it hummingbird sanctuaries, chocolate tasting or a guided excursion to Argyle Falls, whose tiered 175ft cascades tumble into a swimmable pool.

We'll venture off-the-beaten-track to Grenada. Less crowded than its neighbours, you can wander through spice plantations, swim in waterfalls and wildlife-watch in national parks. If you're into diving, don't miss the Underwater Sculpture Park.

The tiny untouched island of Mayreau in the Grenadines is also on the itinerary. Mayreau is only one-and-a-half miles long, with rustic beaches and a friendly local vibe.

You can do as much or as little as you like here, from sunbathing to snorkelling in calm blue waters home to sea turtles.

We'll sail over to Kingstown, St Vincent, where you can stroll through its peaceful Botanic Gardens and hike to the waterfalls and natural pools of Dark View Falls. Then it's onto Saint Lucia's Soufrière Bay for views of the World Heritage-listed Pitons, two volcanic spires which tower over the island. If you're feeling fit, take a guided trek up through the jungle to the summit. Alternatively, wallow in the mud at the nearby sulfurous hot springs.

**Choose our GH5821 sailing and you'll be celebrating Christmas Day at sea in the stunning Caribbean.**



# Caribbean's Hidden Gems


7 nights  Voyage Prices From £1,799pp\*

Slow the pace on this relaxed sailing around the enchanting islands of Dominica, Martinique and Bequia – some of the Caribbean's best-kept secrets.

## Departure Dates:

18/11/21  09/12/21  30/12/21  20/01/22  10/02/22  03/03/22  24/03/22

## Voyage Itinerary:

-  Day 1: Bridgetown, Barbados
-  Day 2: Sailing
-  Day 3: Iles de Saintes, Guadeloupe
-  Day 4: Roseau, Dominica
-  Day 5: Fort de France, Martinique
-  Day 6: Sailing
-  Day 7: Port Elizabeth, Bequia
-  Day 8: Bridgetown, Barbados



Port Elizabeth, Bequia



In our current changing world, all ports of call & ships itineraries, are subject to change without notice. Please refer to our terms and conditions for more information.

To welcome in the New Year in the Caribbean, choose the voyage sailing on 30/12/21\*\*

\*\*we will operate this itineraries ports of call in a different order for the New Year voyage

**\*New Year Voyage Prices From £1,999pp**

Barbados's flamboyant capital Bridgetown will charm you with its rich history, boutiques and beaches, before the grand Golden Horizon whisks you away to Îles des Saintes in the Guadeloupe archipelago.

You'll feel a world away from everyday life as you uncover the jewels of this little-explored set of islands. Unwind on jungle-wreathed beaches, drink in the views from Fort Napoleon and taste French-Caribbean fusion at waterside bistros.

Quaint Roseau, the capital of Nature Island, Dominica, is up next. Exploring on foot is easy in Roseau, so make your way to the Old Market and wander along its cobblestoned paths to shop for local fruits and crafts. From the Botanical Gardens, you can take a short hike up Morne Bruce for panoramic city views, or venture beyond the capital to discover Dominica's rivers, reefs, waterfalls and pools.

We'll take you to the volcanic island of Martinique. Hop off in Fort-de-France, famed for its seaview fortress Fort St-Louis, then you can head outside the city to discover the striking bays and rainforest interiors of mesmerising Martinique.

Last but not least is the Grenadines' paradise island of Bequia, an undiscovered treasure. Expect deserted beaches, scenic walks, local fruit markets and a barefoot island vibe.

**Choose our GH5921 sailing and we'll be celebrating New Year's Eve in beautiful Bequia.**



# Icons of the Caribbean

7 nights *~* Voyage Prices From £1,799pp

Discover the Caribbean favourites of Barbados, Antigua and Saint Lucia, where exquisite beaches, national parks and historical treasures await.

## Departure Dates:

25/11/21 *~* 16/12/21 *~* 06/01/22 *~* 27/01/22 *~* 17/02/22 *~* 10/03/22 *~* 31/03/22

## Voyage Itinerary:

- ~* Day 1: Bridgetown, Barbados
- ~* Day 2: Sailing
- ~* Day 3: Gustavia, St Barts
- ~* Day 4: Basseterre, St Kitts
- ~* Day 5: Falmouth, Antigua
- ~* Day 6: Sailing
- ~* Day 7: Rodney Bay, St Lucia
- ~* Day 8: Bridgetown, Barbados



Soak up the buzz of Barbados’s colourful capital, Bridgetown. Explore its art galleries, museums and foodie culture, before setting sail to the millionaires’ mecca of St Barts.

Arrive on satin sands, where brilliant blue waters lap rugged green hills. This little island fuses French cool with Caribbean beauty. It’s all about laid-back luxury on St Barts. There are 16 beaches on the island, so take your pick. You could spend your day on Saint-Jean beach, a top spot for swimming, people-watching and sipping cocktails at toes-in-the-sand bars, or take the 30-minute hike to historic Colombier.

Our next stop is St Kitts. A must on this mountainous island is Brimstone Hill Fortress National Park, a 17th Century citadel and UNESCO World Heritage Site with an 18-mile scenic railway via old sugar plantations.

Chill out this afternoon beneath a thatched umbrella on South Friars Beach, or explore the warm waters on a paddleboard.

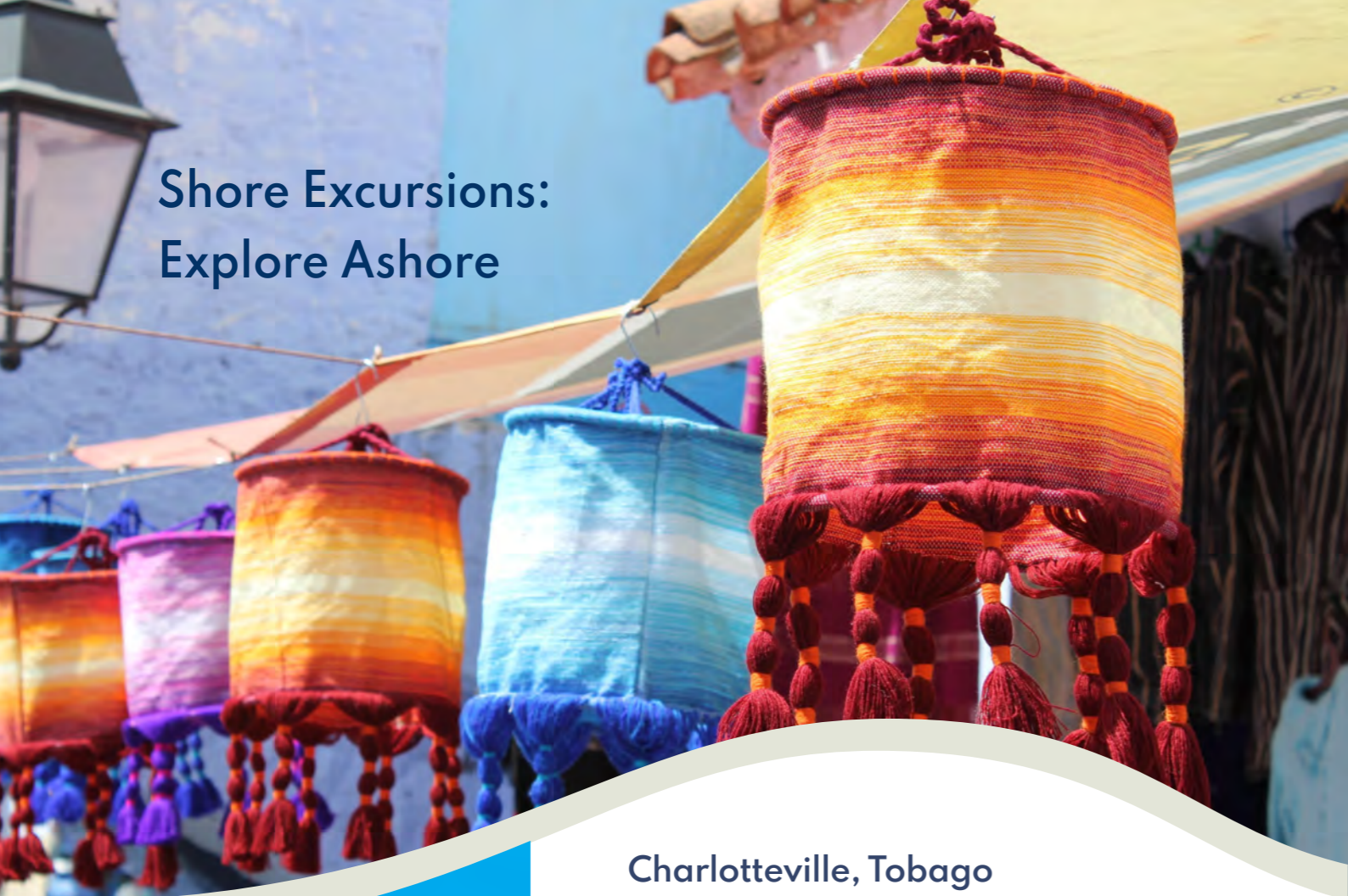
In Antigua, it’s possible to go exploring by off-road buggy or inflatable dinghy, while history fans can visit crumbling plantations or the restored 18th-Century Nelson’s Dockyard. Alternatively, spend decadent days on some of the Caribbean’s best beaches where local shack cafes sizzle fresh lobster.

In Saint Lucia, you may get no further than Rodney Bay’s Reduit Beach, a mile of soft golden sand. But if you do venture across the island, head for the dramatic and iconic Twin Pitons or visit a spectacular drive-in volcano at Sulphur Springs.

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## Shore Excursions: Explore Ashore



### Charlotteville, Tobago

During your time in Tobago, you can book our **Angel Reef Experience** and cruise out of the tiny harbour of Speyside on a glass-bottom boat tour. We'll take you along the coastline before heading out to Angel Reef, where you can float over colourful reef fish and thousand-year-old coral formations. When the boat drops anchor, you'll be able to go for a swim or simply relax on board and see what you can spot in the crystal clear waters below.

If you love hiking, follow our expert naturalist to **Argyle Waterfall**. Hike through the emerald-green lush vegetation and the stunning three-tiered 'falls will appear, tumbling into a natural pool below. Take a dip in the water or simply soak up the serenity of the reserve, learning about the flora, fauna and wildlife from your expert guide.

Alternatively, opt for our **Tobago Rainforest Adventure** and discover the oldest rainforest in the western hemisphere. We'll take you hiking along the Gilpin Trace Trail in the UNESCO-listed Tobago Main Ridge Forest Reserve. It is famous for its incredible birdlife, so keep a look-out for blue-backed manakins, white-necked jacobins and one of the world's rarest hummingbirds: the white-tailed sabrewing.

To ensure the safety of our guests and local communities we will follow the Covid regulations in each port of call. We may need to adjust shore excursion timings, contents and capacities to meet regulations and keep our guests safe.

During the voyage, shore excursions may be removed or replaced subject to availability and local regulations. If we are required to change a port of call at short notice all pre booked shore excursions will be fully refunded. Shore excursions may be required to operate in group bubbles, depending on island guidance.



### Basseterre, St Kitts

Our **St Kitts Scenic Railway experience** will show you the very best of the island's scenery and culture. The track winds around the slopes of Mt. Liamuiga and you can soak up the sparkling views over the Atlantic Ocean as you make the 30-mile circle around the island. 18 miles of the route are by narrow gauge train, the other 12 miles onboard a sightseeing bus.

If the ocean is calling, our **Speedboat & Snorkel Adventure** will see you skimming over the Caribbean Sea on a mini speedboat. We'll explore the sheltered southeast peninsula and stop to snorkel in the glass-clear waters. The area is rich in marine life, so this really is snorkelling at its best.

Book our **Rainforest Adventure** and discover a stunning protected ecosystem where giant trees tower above the Wingfield River. We'll navigate its waters, looking skywards to see green vervet monkeys jumping overhead and gracefully slide past the banks where colourful hummingbirds fly from flower to flower. If culture (and a rum or two) is more your scene, our **Rum Tasting at Fairview Great House** ticks those boxes and will help you learn how rum has evolved on the island. You'll get to taste different flavours and get a guided tour of the Great House, bringing to life what it was like on the plantation in the 1700 and 1800s.



### St George's, Grenada

No trip to Grenada is complete without some precious time spent on **Grand Anse Beach**. This world-famous beach is a two-mile stretch of sparkling white sand and beautifully-clear water, so book this shore excursion and we'll help you make the most of your relaxation time on land. If you're looking to pick up the pace, our **Grand Etang Rainforest** experience will take you into the 'lungs' of the island, a mountainous landscape where you can hike trails, spot wildlife and discover a crater lake. After reconnecting with nature, you'll be rewarded with some time on Grand Anse Beach.

Alternatively, our **Sightseeing** excursion will take you on a leisurely stroll through the capital of Grenada, St George's. This major port city has a picturesque harbour and in the town centre you will find the 18th-century Fort George, which rewards you with panoramic views over the island and bay. The Grenada National Museum delves into the history of the region; and the Carenage, the lively promenade along the waterfront, is a great place for shopping and people-watching while enjoying a coffee.







## Falmouth Harbour, Antigua

Antigua has a beach for every day of the year. The wide stretches of golden sand edge calm coral-sheltered waters, perfect for swimming, snorkelling and chilled-out days doing very little. It's hard to choose between the 365 beaches, but don't overlook the island's adventurous side.

Book our **Canopy Tour** and you can zip-line through the rainforest and walk over suspension bridges draped between towering trees. Our **Swimming with Stingrays** excursion will give you the chance to feed these graceful and fascinating creatures, plus time to snorkel among beautiful coral reefs and brightly-coloured fish dashing through the water.

Highly recommended is our **Mangrove Kayak Adventure**, where you can paddle through the mangroves following our expert guide. This delicate ecosystem is an essential habitat for marine and bird-life, and a kayaking session is an eco-friendly way to get up-close to nature. Starfish, nurse sharks, brain coral and shoals of Blue Tang. Come and see what you can spot as you take a slow pace through the mangroves.

## Rodney Bay, Saint Lucia

Saint Lucia is one of the most popular islands in the Caribbean and its volcanic Twin Pitons tower above emerald-coloured cloaked forests and slithers of golden sand. You can visit rum shops and bubbling mud baths, swanky yachting hubs and even pay a visit to a drive-in volcano! Our chosen shore excursion in Saint Lucia is a **Hike to Pigeon Island**. This 44-acre islet is a national park located in the north of the island. It's one of the most beautiful spots in Saint Lucia, a living museum within a natural setting, where you can explore the crumbling ruins of military buildings among beautiful parklands. From the officers' mess to gunpowder bunkers and cannons, this is a taste of the island's military past. Hike to Fort Rodney and you'll be greeted with sweeping views of the ocean and the top-half of Saint Lucia.

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## Kingstown, St Vincent

The island of St Vincent is 18 miles long and 11 miles wide, home to beautiful botanical gardens, stunning beaches and Fort Charlotte, where you can soak up the panoramic views of the archipelago. Our **Escape to Bequia** excursion will take you south of St Vincent to an off-the-beaten track beauty. Bequia is only seven square miles. It's tiny but bewitching, with sandy bays, sleepy villages and a verdant mountain interior. Wander along the Belmont Walkway, choosing from the lovely restaurants, and make the most of snorkelling at Lower Bay. This is a real Caribbean gem.

Our **Dark View Falls** excursion in St Vincent will take you to one of the island's wonders, where two breathtaking waterfalls tumble down a cliff face and plunge into natural pools. It's a short and easy hike through the rainforest under the canopy of towering trees and you can cross the Richmond River on a bamboo bridge, which looks like something out of an Indiana Jones film. Walk past bamboo groves to the first 'fall and, if you want to, you can also take another short, more difficult walk up to the second waterfall.

If you're a fan of the **Pirates of the Caribbean**, we can take you to see some of the very best sets and filming spots in the area. Most of The Curse of the Black Pearl was filmed right here in St Vincent, so come and learn more.



## Soufrière Bay, Saint Lucia

From sultry Soufrière Bay, where fishing boats bob in the water and a characterful jumble of buildings stack up the hill, we can take you to see the island's most photographed landmark: **The Pitons**. Our excursion will take you up these forest-draped volcanic peaks, which tower over Soufrière Bay and some of the island's best beaches.

If you're a keen birdwatcher, choose our nature trail walk through **Grand Eden Estate**. We'll keep watch for parrots, hummingbirds and the orange belly of the Saint Lucia oriole, perhaps even visit the estate's organic garden. The views are stunning and the walk through the rainforest unforgettable.

Alternatively, hop in a jeep and head off-road for an authentic slice of Saint Lucia. During our **Rainforest Hike** excursion, we'll take on the terrain so you can travel through beautiful countryside, pass scenic banana plantations, fishing villages and hike through an emerald-green maze of tropical rainforest with our expert guide.







## Îles de Saintes, Guadeloupe

Our **Treasures of Les Saintes** excursion will help you discover the island of Terre-de-Haut and its imposing Fort Napoléon. Perched on a bluff, it's one of the best places to get a panoramic view of UNESCO-listed Les Saintes Bay (often voted one of the world's most beautiful bays). We'll take a guided tour of the monument plus stroll around the enchanting gardens, too.

If you want to sail around the beautiful Les Saintes Bay and discover little islands, book our **Archipelago Sailing & Snorkelling** excursion. We'll sail around Îlet à Cabrit, La Redonde, Grand-îlet, La Coche and Les Augustins. We'll also stop close to Pain de Sucre on the island of Terre-de-Haut for a spot of snorkelling.

If you're a fan of baking, we can take you to a traditional Saintoise house where you can learn to make a local favourite, Tourment D'Amour (Love's Torment). It is said that fishermen's wives used to prepare this small tartlet while waiting anxiously for their beloved husbands to return from sea. Today, the locals will help you recreate the pie-crust pastry and sweet filling during our **A Taste of Tourment D'Amour** small group tour.

## Roseau, Dominica

Our **Bongo Baths Therapeutic Hot Pools** is an excursion to beautiful open-air natural pools. You can soak in the warm sulphur waters in a beautiful wild setting and simply relax.

More natural rock pools are on the agenda with our **Titou Gorge & Natural Sulphur Spa** excursion. Titou Gorge is a narrow water-filled canyon where you can swim through the water to the base of a stunning waterfall. After a relaxing dip, we'll take you to Wotten Waven Sulphur Springs, a wellness village with therapeutic hot sulphur water pools.

Discover Dominica's beautiful waterfalls on our **Waterfall Wonders** nature tour. Have your camera ready to capture the spectacular Emerald Falls in Morne Trois Piton National Park, Spanny Falls, Jacko Falls and Trafalgar Falls. Alternatively, our local cultural tour, **A Journey of Flavours on Foot** will teach you about the creation of hot sauces, rum punch and give you the chance to sample some delicious locally-made dishes.

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## Fort-de-France, Martinique

Try our **Rum Tasting** excursion at one of the distilleries on the island; or a trip to the astounding **Jardin de Balata** botanical gardens, surrounded by rainforest. Just like stepping into paradise, a world of hummingbirds, rare tropical plants and a tree canopy walkway where you can soak up the sound of birdsong.

On water, we can take you **Kayaking Through the Mangroves** in Fort-de-France, a waterfront forest that is an important eco-system. The mangrove prevents coastal erosion, protects corals and gives the island's wildlife a home, so keep watch for crabs, herons and egrets as you paddle through the calm water.

## Port Elizabeth, Bequia

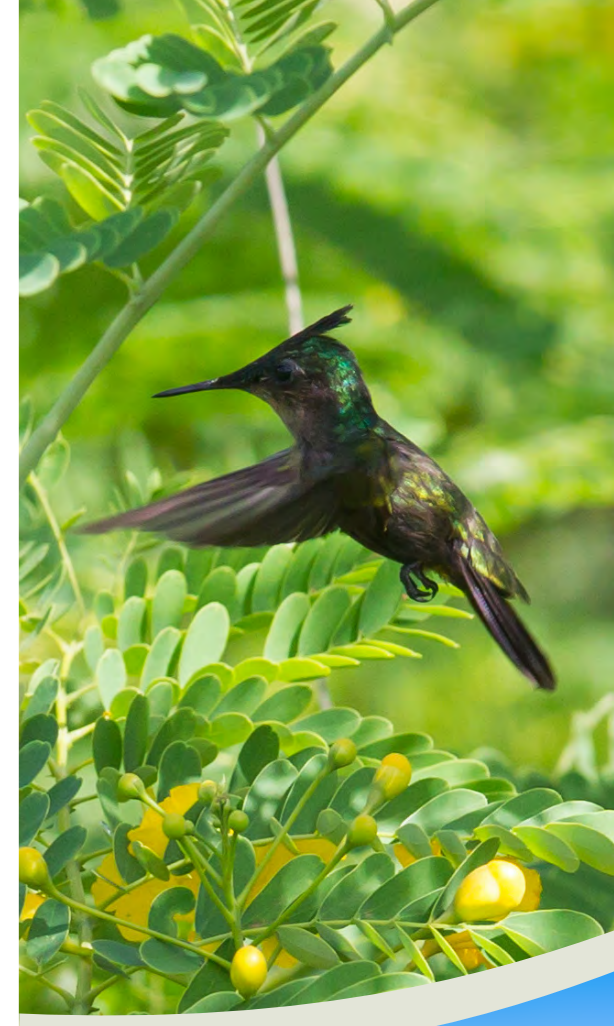
Bequia is an off-the-beaten-track beauty and the second-largest of the 32 islands that make up St Vincent and the Grenadines. At just seven-square miles, it's tiny but has plenty to bewitch visitors with its sandy bays, sleepy villages and verdant mountainous interior. Try our open-top **4x4 Safari to Hamilton Fort**, a cannon battery and look-out point with astounding panoramic views.

Our guided tour of **Bequia Turtle Sanctuary** will help you learn about conservation efforts and you may get to see a hawksbill turtle and new hatchlings. Alternatively, let us take you to **Mustique**, where the rich and famous like to holiday. It's a secluded private island known for its sandy beaches and extravagant villas – so come and get a taste of the jet-set lifestyle.

## Gustavia, St Barts

As the super-yachts moored in the harbour suggest, this is one of the Caribbean's A-list destinations. It's a fantastic spot for people watching, so take a seat at a waterfront café and let the jet-set scene unfold. Slip down to Shell Beach below for a swim or head off on an island boat tour to discover deserted beaches and a wild, rugged coastline.

Our **Snorkelling and Diving** shore excursions can take you to the very best spots for marine life. There's also the chance to observe the underwater world during our **Yellow Submarine Experience**, a semi-submersible vessel helping you see the coral reefs and colourful marine life without getting wet! If the island's breathtaking scenery on land holds more appeal, book our ATV Adventure and get off-road with an experienced guide, motoring to some of the island's most beautiful beaches and undiscovered gems.





# Cabins

## Suites

|                   |                                          |
|-------------------|------------------------------------------|
| <b>Type</b>       | Suite                                    |
| <b>Occupants</b>  | 2-4*                                     |
| <b>Cabins</b>     | 4                                        |
| <b>Dimensions</b> | 53 sq m. (approx)<br>570 sq ft. (approx) |

\*Two Suites can be connected to host up to 8 guests..

## Deluxe 1 & 2

|                   |                                       |
|-------------------|---------------------------------------|
| <b>Type</b>       | Balcony                               |
| <b>Occupants</b>  | 2-3*                                  |
| <b>Cabins</b>     | 32                                    |
| <b>Dimensions</b> | 28.2 - 30.5 sq m.<br>304 - 328 sq ft. |

\*Deluxe cabins can accommodate 4 guests as long as 2 are children due to the size of the extra bed (W: 1.35m x L: 1.90m) OR 3 adult guests



## Balcony Cabin

|                   |                          |
|-------------------|--------------------------|
| <b>Type</b>       | Balcony*                 |
| <b>Occupants</b>  | 2                        |
| <b>Cabins</b>     | 2                        |
| <b>Dimensions</b> | 22.3 sq m.<br>240 sq ft. |

## Gallery Midships & Forward

|                   |                                       |
|-------------------|---------------------------------------|
| <b>Type</b>       | Outside                               |
| <b>Occupants</b>  | 2                                     |
| <b>Cabins</b>     | 40                                    |
| <b>Dimensions</b> | 14.9 - 15.8 sq m.<br>160 - 170 sq ft. |

## Gallery Aft

|                   |                                       |
|-------------------|---------------------------------------|
| <b>Type</b>       | Outside                               |
| <b>Occupants</b>  | 2                                     |
| <b>Cabins</b>     | 10                                    |
| <b>Dimensions</b> | 13.8 - 15.3 sq m.<br>149 - 165 sq ft. |

## Marina Midships & Forward

|                   |                                       |
|-------------------|---------------------------------------|
| <b>Type</b>       | Outside                               |
| <b>Occupants</b>  | 2                                     |
| <b>Cabins</b>     | 38                                    |
| <b>Dimensions</b> | 15.7 - 16.1 sq m.<br>169 - 173 sq ft. |



## Marina Aft

|                   |                                       |
|-------------------|---------------------------------------|
| <b>Type</b>       | Outside                               |
| <b>Occupants</b>  | 2                                     |
| <b>Cabins</b>     | 8                                     |
| <b>Dimensions</b> | 12.7 - 13.0 sq m.<br>137 - 140 sq ft. |

## Single

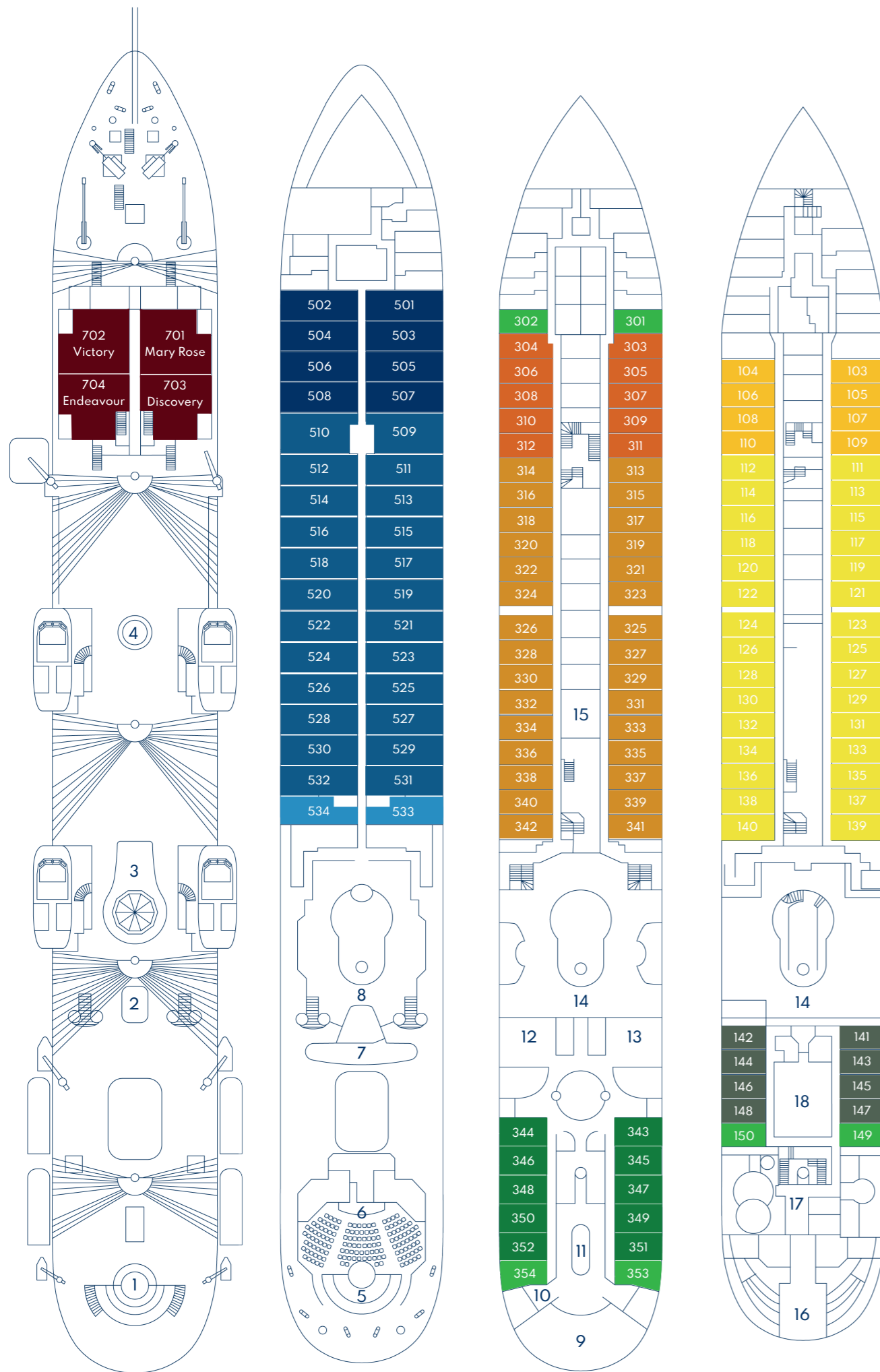
|                   |                                       |
|-------------------|---------------------------------------|
| <b>Type</b>       | Outside                               |
| <b>Occupants</b>  | 1                                     |
| <b>Cabins</b>     | 6                                     |
| <b>Dimensions</b> | 11.2 - 12.8 sq m.<br>121 - 138 sq ft. |

## Extra Berths

Extra berths are available in our deluxe cabins for £140 per berth per night, and in our suites for £250 per berth per night.







Upper Deck

Main Deck

Gallery Deck

Marina Deck

# Deck Plans

## Cabin Grades

|               | Ocean View | Shower & WC | TV & WiFi | Balcony | Bath | Fridge & Bar | Room Service | 2nd Bathroom |
|---------------|------------|-------------|-----------|---------|------|--------------|--------------|--------------|
| Suite         | Yes        | Yes         | Yes       | Yes     | Yes  | Yes          | Yes          | Yes          |
| Deluxe 1      | Yes        | *Yes        | Yes       | Yes     | Yes  | Yes          | Yes          |              |
| Deluxe 2      | Yes        | *Yes        | Yes       | Yes     | Yes  | Yes          | Yes          |              |
| Balcony Cabin | Yes        | Yes         | Yes       | Yes     |      | Yes          | Yes          |              |
| Midships      | Yes        | Yes         | Yes       |         |      |              |              |              |
| Forward       |            |             |           |         |      |              |              |              |
| Aft           | Yes        | Yes         | Yes       |         |      |              |              |              |
| Midships      | Yes        | Yes         | Yes       |         |      |              |              |              |
| Forward       |            |             |           |         |      |              |              |              |
| Aft           | Yes        | Yes         | Yes       |         |      |              |              |              |
| Single        | Yes        | Yes         | Yes       |         |      |              |              |              |

\*Deluxe 1 & 2 cabins have a shower over the bath.

The nature of the Golden Horizon, as a sailing vessel dictates that there are a number of ropes and cables associated with her operation. These and other operationally necessary structures may appear in the view from your cabin on the Upper and Main decks.

## Deck Plan Key

| Venue           | Number | Venue                | Number | Venue          | Number | Venue  | Number |
|-----------------|--------|----------------------|--------|----------------|--------|--------|--------|
| Dive Pool       | 1      | Function Room        | 6      | Boutique       | 11     | Marina | 16     |
| Pool Bar        | 2      | Horizon Bar          | 7      | Reception      | 12     | Spa    | 17     |
| Main Pool       | 3      | Piano Bar            | 8      | Debeljak's     | 13     | Gym    | 18     |
| Forward Pool    | 4      | Library              | 9      | Restaurant     | 14     |        |        |
| Quarterdeck Bar | 5      | Destination Services | 10     | Medical Centre | 15     |        |        |



# Terms & Conditions

These Booking Terms and Conditions, together with our Privacy Policy, Guest behaviour, safety and Security Policy and where your voyage is booked via our website, our Website Terms of Use, together with any other written information we brought to your attention before we confirmed your booking, form the basis of your contract, which is a contract of carriage, with us. In these Booking Conditions references to **"you"** and **"your"** include the first named person on the booking and all persons on whose behalf a booking is made or any other person to whom a booking is added or transferred and **"we"**, **"us"** and **"our"** means Tradewind Voyages UK Limited, a company registered in England and Wales with company number 12450468, of registered office 22 - 26 High Street, Hadleigh, Suffolk IP7 5AP.

Please read these Booking Terms and Conditions carefully as they set out our respective rights and obligations.

By making a booking, the first named person on the booking agrees on behalf of all persons detailed on the booking that:

1. he/she has read these Booking Terms and Conditions and has the authority to and does agree to be bound by them;
2. he/she consents to our use of personal data in accordance with our Privacy Policy and is authorised on behalf of all persons named on the booking to disclose their personal details to us, including, where applicable, special categories of data (such as information on health conditions or disabilities and dietary requirements);
3. he/she is over 18 years of age and where placing an order for services with age restrictions declares that he/she and all members of the party are of the appropriate age to purchase those services;
4. he/she accepts financial responsibility for payment of the booking on behalf of all persons detailed on the booking.

If you book a voyage in conjunction with other services (such as flights, on-shore accommodation and/or ground transfers) which are arranged or provided by a travel agent or tour operator with whom you book, your contract for the full holiday including the voyage and all such other services and arrangements will be with your travel agent or tour operator and not with us. The travel agent's or tour operator's own booking conditions will apply to your contract. Please ensure you obtain a copy of these before or at the time you book. We do not have any liability to you in these circumstances.

## 1.Booking & Paying For Your Voyage

A booking is made with us when you pay us a deposit equal to 15% (fifteen per cent) of the full cost of your voyage (or full payment if you are booking within 90 (ninety) days of the Embarkation Date) and we issue you with a booking confirmation. We reserve the right to return your deposit and decline to issue a booking confirmation at our absolute discretion. A binding contract will come into existence between you and us as soon as we have issued you with a booking confirmation which will confirm the details of your booking and will be sent to you or, where you have booked through a travel agent, your travel agent. Upon receipt, if you believe that any details on the booking confirmation or any other document are wrong you must advise us immediately as changes cannot be made later and it may harm your rights if we are not notified of any inaccuracies in any document within 10 (ten) days of our sending it out.

The balance of the cost of your voyage (including any surcharge, if applicable) is due not less than 90 days prior to the scheduled Embarkation Date. If we do not receive this balance in full and on time, we reserve the right to treat your booking as cancelled by you in which case we will retain your deposit.

## 2.Information

The fare includes full board, accommodation, entertainment on board the vessel, basic wifi-access, use of gym and marina and selected soft drinks with lunch & dinner in the main restaurant. Certain cabin categories

include further items/services. Please see our website for further details. All elements are subject to availability at the time of booking. From time to time we may host conventions, conferences or seminars, which will not affect the overall normal day-to-day operation of the vessel, however there may be occasions when certain facilities are unavailable to you whilst these events take place.

We cannot guarantee that our vessel(s) will call at every advertised port or follow every part of the itinerary. Itineraries may change from time to time, both before and after the Embarkation Date and we reserve the right to omit, add and/or substitute any ports, call at additional ports, vary the order of call at ports, change the time of arrival at, departure from or time spent at any port of call, deviate from the advertised itinerary in any way or substitute another vessel.

We aim to issue you with an Information Pack two (2) weeks prior to your Embarkation Date, either by email or to the address with which we have been provided. This Pack will include the details of your arrangements such as: the date and time the vessel departs the port of embarkation; the latest ports of call on the vessel's itinerary and timings; all necessary contact details; on board services, restaurants (please see Special Requests for any dietary requirements); along with any other information that we believe to be helpful for the enjoyment of your voyage. You should check all tickets and information in the Pack very carefully immediately on receipt to ensure they contain the correct transport times. If any embarkation or disembarkation times change after tickets have been dispatched we will contact you as soon as we can to let you know.

## 3.Accuracy & Shore Excursions

We endeavour to ensure that all the information and prices both on our website and in any advertising material including any brochures are accurate, however occasionally changes and errors occur and we reserve the right to correct prices and other details in such circumstances. You must check the current price and all other details relating to the arrangements that you wish to book before you make your booking.

Our descriptions may refer to activities or tours in the ports and/or shore excursions. Unless you booked an activity, tour and/or shore excursion with us where we act as principal and as part of your voyage booking, we are not responsible for the provision of such activity, tour or shore excursion or for anything that happens during the course of its provision by the operator as they are not operated or supervised by us; they do not form part of your contract with us, even where you may choose to book or pay for whilst you are on the ship.

## 4.Insurance

Adequate travel insurance cover is mandatory to sail with Tradewind Voyages. Make sure your insurance provides full cover for a cruise holiday, the full length of your trip and all of the destinations you are covering. Ensure that your policy includes cover for travel, cancellation and curtailment. You must declare any pre-existing medical conditions and read each policy thoroughly to make sure you have the cover you need. When travelling with us, your insurance must include a combined medical and repatriation cover of £2million minimum that includes emergency evacuations and medical expenses related to Covid-19.

If you travel without adequate insurance cover, we will not be liable for any losses howsoever arising, in respect of which insurance cover would otherwise have been available.

## 5.Pricing

We reserve the right to amend the price of unsold voyages at any time and to correct errors in the prices of confirmed voyages.

We also reserve the right to increase the price of confirmed voyages solely to allow for increases which are a direct consequence of changes in:

- (i) the price of the carriage of passengers resulting from the cost of fuel or other power sources;
- (ii) the level of taxes or fees chargeable for services applicable to the voyage imposed by third parties not directly involved in the performance of the voyage, including tourist taxes, landing taxes or embarkation or disembarkation fees at ports; and
- (iii) the exchange rates relevant to the package.

Such variations could include but are not limited to cost changes which are part of our contracts with ship operators and any other service providers.

You will be charged for the amount of any increase in accordance with this condition. However, if this means that you have to pay an increase of more than 8% (eight per cent) of the price of your confirmed voyage (excluding any amendment charges and/or additional services or third party onward travel arrangements), you will have the option of accepting a change to another voyage if we are able to offer one (if this is of lower price you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid to us, except for any amendment charges and/or additional services or travel arrangements. Should you decide to cancel for this reason, you must exercise your right to do so within seven (7) days from your balance due date.

Should the price of your voyage go down due to the changes mentioned above, then any refund due will be paid to you less an administrative fee of £25.00 per person. However, please note that travel arrangements of which the voyage is comprised are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

There will be no change made to the price of your confirmed voyage within 30 (thirty) days of your Embarkation Date nor will refunds be paid during this period.

## 6.Cutting your arrangements short

If you are forced to return home early, we cannot refund the cost of any travel arrangements you have not used. If you cut short your holiday and return home early in circumstances where you have no reasonable cause for complaint about the standard of services provided, we will not offer you any refund for that part of your voyage not completed, or be liable for any associated costs you may incur. Depending on the circumstances, your travel insurance may offer cover for curtailment and we suggest that any claim is made directly with them.

## 7.If You Change Your Booking & Transfers of Bookings

### 7A. Change to Booking

If you wish to change any part of your booking after our booking confirmation and invoice have been issued, you must inform us in writing as soon as possible by emailing [amendments@tradewindvoyages.com](mailto:amendments@tradewindvoyages.com). This should be done by the first named person on the booking. Your request to make a change to a booking will only be effective from the date on which we receive it. Whilst we will do our best to assist, we cannot guarantee that we will be able to meet your requested change, where we can meet a request, all changes will be subject to payment of an administration fee of at least £50 per person per change, as well as any costs and charges incurred by us and/or incurred or imposed by any of our suppliers in making this change. You should be aware that these costs could increase the nearer to the Embarkation Date that changes are made and you should contact us as soon as possible. Where we are unable to assist you and you do not wish to proceed with the original booking we will treat this as a cancellation by you. A cancellation fee may be payable in accordance with condition 8.

### 7B. Transfer of Booking

If you or any member of your party is prevented from travelling, that person(s) may transfer their place to someone else, subject to the following conditions:

- (1) that person is introduced by you and satisfies all the conditions

- applicable to the voyage;
- (2) we are notified not less than seven (7) days before the Embarkation Date;
- (3) you pay any outstanding balance payment, an amendment fee of £50 per person transferring, as well as any additional fees, charges or other costs arising from the transfer; and
- (4) the transferee agrees to these Booking Terms & Conditions and all other terms of the contract between us.

You and the transferee will remain jointly and severally liable for payment of all sums. If you are unable to find a replacement, cancellation charges as set out in condition 8 will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

**Important Note: Certain arrangements may not be amended or transferred after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements.**

## 8.If You Cancel Your Booking Before the Embarkation Date

If you or any other member of your party decides to cancel your confirmed booking you must notify us by emailing us at [amendments@tradewindvoyages.com](mailto:amendments@tradewindvoyages.com). This should be done by the first named person on the booking. Your notice of cancellation will only take effect from the date on which we receive it. Should one or more member of your party cancel, it may increase the price per person of those still travelling and you will be liable to pay this increase. If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges.

Since we incur costs in cancelling your arrangements, you will have to pay the cancellation charges as follows:

| Period Before the Embarkation Date in which You Notify Us | Cancellation Charge (% of the full cost of your voyage) |
|-----------------------------------------------------------|---------------------------------------------------------|
| 90 days or more                                           | Deposit only                                            |
| 60 - 89 days                                              | 30 %                                                    |
| 45 - 59 days                                              | 50 %                                                    |
| 30 - 44 days                                              | 75%                                                     |
| Less than 30 days                                         | 100%                                                    |

Please note that any amendments charges are not refundable in any circumstances.

**Important Note: Certain arrangements may not be amended after they have been confirmed and any cancellation could incur a cancellation charge of up to 100% of that part of the arrangements in addition to the charge above.**

Where possible, we will deduct the Cancellation Charge(s) from any monies you have already paid to us.

## Cancellation by You due to Unavoidable & Extraordinary Circumstances:

You have the right to cancel your booking before the Embarkation Date without paying a cancellation charge in the event of "unavoidable and extraordinary circumstances" occurring at the relevant part of your itinerary (or its immediate vicinity) and significantly affecting the performance of the voyage. This should be done by the first named person on the booking. Your notice of cancellation of a booking will only take effect when it is received by us as outlined above.



In these circumstances, we will provide you with a full refund of the monies you have paid but we will not be liable to pay you any additional compensation. Please note that your right to cancel in these circumstances will only apply where the Foreign, Commonwealth and Development office advises against travel to your destination or its immediate vicinity.

For the purposes of this condition, "unavoidable and extraordinary circumstances" means warfare, acts of terrorism, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely to the travel destination.

This condition 8 outlines the rights you have if you wish to cancel your booking. Please note that there is no automatic statutory right of cancellation under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 (Directive 2011/83/EU).

#### 9.If We Change or Cancel

As we plan your arrangements many months in advance we may occasionally have to make changes or cancel your booking and we reserve the right to do so at any time. There may be a requirement to carry out maintenance or construction works during your voyage. Where the works are likely to seriously impair your holiday, we will notify you as soon as possible.

#### 9A. Changes to Your Booking

If we make a **minor change** to your arrangements, we will make reasonable efforts to inform you, as soon as possible if there is time before your Embarkation Date but we will have no liability to you. Examples of minor changes include: a change from one port of call to another; a change from one day's port of call to one day's sailing; a change in timings for any port of call (but the vessel still calls at all confirmed ports); a longer waiting time in a port; a change of a sailing route or change in order of ports that are visited; a change of the overall length of your arrangements by 12 (twelve) hours or less); variations to on-board facilities.

Occasionally we may have to make a **significant change** to your voyage. An example of a significant change would be a change from two days' port of calls to two days' sailing.

#### 9B. Cancellation of Your Booking

We will not cancel your voyage less than six (6) weeks before the Embarkation Date, except for where it is due to Events Beyond our Control (see condition 10), failure by you to pay your final balance or the voyage not achieving its minimum number of guests . Our minimum number of travellers for any voyage is 75% (seventy five percent) of the permitted lower berth capacity. Where we do not reach this minimum number within 20 (twenty) days of the Embarkation Date, we reserve the right to cancel the voyage and refund you in full

If we have to make a significant change or cancel, we will tell you as soon as possible and if there is time to do so before your Embarkation Date, we will offer you the choice of:

- (i) accepting the changed arrangements; or
- (ii) having a refund of all monies paid (excluding amendment fees); or
- (iii) if available and where we offer one, accepting an offer of an alternative voyage (we will refund any price difference if the alternative is of a lower value).

You must notify us of your choice within seven (7) days of our offer. This should be done by the first named person on the booking. If we do not hear from you within seven (7) days, we will contact you again to request notification of your choice. If you fail to respond again, we will assume that you have chosen to accept the alternative booking arrangements.

#### Compensation

In addition to a full refund of all monies paid by you, we will pay you any appropriate compensation in the following circumstances:

- (a) If, where we make a significant change, you do not accept the changed arrangements and cancel your booking; or
- (b) If we cancel your voyage and no alternative arrangements are available and/or we do not offer one.

The compensation that we offer does not exclude you from claiming more if you are entitled to do so.

#### Important Note: we will not pay you compensation where:

- (a) we make a minor change;
- (b) we make a significant change or cancel the arrangements more than 42 days (6 weeks) before the Embarkation Date;
- (c) we make a significant change and you accept those changed arrangements or an offer of alternative arrangements;
- (d) we have to cancel your voyage as a result of your failure to make full payment on time;
- (e) the change/ cancellation by us arises out of alterations to the booking requested by you; or
- (f) we are forced to cancel or change your arrangements due to Events Beyond our Control (see condition 10).

If we become unable to provide a significant proportion of the voyage arrangements that you have booked with us after you have departed, we will, if possible, make alternative arrangements for you at no extra charge and where those alternative arrangements are in our view of a lower standard, provide you with an appropriate price reduction.

#### 10.Events Beyond our Control

Except where otherwise expressly stated in these Booking Terms and Conditions we will not be liable or pay you compensation if our contractual obligations to you are affected by Events Beyond our Control. For the purposes of these Booking Terms and Conditions, Events Beyond our Control means any event beyond our or the supplier of the service in question, the consequences of which could not have been avoided even if all reasonable measures had been taken. Examples include war or threat of war, and acts of terrorism (and threat thereof), civil strife, riots, civil unrest, significant risks to human health such as the outbreak of serious disease at the travel destination, epidemics, pandemics or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely to the travel destination or remain at the travel destination, mechanical difficulties, the act of any government (national or local), or other national or local authority including port or river authorities, lock closure, natural or nuclear disaster, fire, chemical or biological disaster, unavoidable technical problems with transport and all similar events outside our or the supplier(s) in question's control.

Brexit Implications: please note that certain travel arrangements may be affected as a result of the United Kingdom's decision to leave the European Union. This could include an unavailability of access to certain ports and airports etc. Please rest assured that this is something we will continue to monitor and will advise our customers as soon as possible if we become aware of any confirmed bookings which will be affected. However, since this is something which is completely unprecedented and outside our control, we would treat any such changes as Events Beyond our Control, and whilst we will endeavour to provide suitable alternative arrangements or refunds where possible, we will not be liable to pay you any compensation.

#### 11.Special Requests

The cabin we allocate will be suitable for the number of guests occupying it. Any special requests must be advised to us at the time of booking e.g. the carrying of any special medical equipment, diet, food intolerances, allergies, requirements and preferences. You should then confirm these requests in writing. Whilst every effort will be made by us to try to arrange any reasonable special requests, we cannot guarantee that they will be fulfilled. The fact that a special request has been noted on the confirmation invoice or any other documentation or that it has been passed on to the supplier is not confirmation that the request will be met. Should your needs change after booking or you become aware that you need assistance you must notify us immediately and we will make

reasonable efforts to assist you at that time. Failure to meet any special request will not be a breach of contract on our part. We do not accept bookings that are conditional upon any special request being met.

#### 12.Disabilities and Medical Requirements

Please note that Golden Horizon does not have elevators or ramps and access to land is often via the ship's launches. In addition, we will not be able to accommodate wheelchairs or other mobility aids on the ship.

You must ensure that you are medically and physically fit for travel, and that such travelling will not endanger yourself or anyone else. If any member of your party is affected by any condition (medical or otherwise) that might affect their, or any other guests' enjoyment of the voyage, you must advise us about this before the time of booking so that we can try to advise you as to the suitability of your chosen arrangements and/or making the booking. You must also promptly advise us if any medical condition or disability which may affect any member of your party's voyage which develops after the booking has been confirmed. We may require you to produce a doctor's certificate certifying that such member of your party is fit to participate. Acting reasonably, if we are unable to properly accommodate the needs of the person(s) concerned, we will not confirm your booking or if you did not give us full details at the time of booking, we will cancel it and impose applicable cancellation charges when we become aware of these details.

Those guests who are aged 75 or over at the date of disembarkation will need to provide a Doctor's letter or certificate confirming they are medically and physically fit to travel and can be accommodated safely on Golden Horizon. This letter or certificate will need to be presented on the day of embarkation

We cannot accept guests who will enter or exceed their 24th week of pregnancy at any time during the voyage.

To ensure a healthy sailing, we may request guests complete a short questionnaire at the port of embarkation to confirm if they are suffering from or showing symptoms of gastrointestinal or coronavirus type illness or other illnesses that spread easily from one person to another. We have a medical facility on board our vessel and strongly recommend you visit the facility if you are feeling unwell. Where necessary, if your condition is deemed contagious, we may have to confine you to your cabin to avoid the spread of your condition. Non-compliance with the instructions of the medical personnel is contrary to our **Guest Behaviour, Safety & Security Policy** and could lead to your removal from the vessel at the next port of call in which case we will have no further liability to you or to any member of your party. If you have failed to give proper notice of any assistance or needs you require then in accordance with Regulation EU 1177/2010 we reserve the right to refuse to allow you to travel. This includes a refusal in order to meet safety requirements established by international, union or national law or those competent authorities, or where the design of the vessel or port infrastructure makes it impossible to carry out the embarkation, disembarkation or carriage of you or a member of your party in a safe or operationally feasible manner.

#### 13.Check-in and Luggage

Check-in details will be sent to you with your final documents, before the Embarkation Date. Any valuable and important items should be carried by hand and not packed in your luggage, and once onboard, should not be left unsecured in your cabin or elsewhere. We shall not be liable for any loss or damage to any valuables. If you discover any loss or damage when onboard then you must notify Guest Services immediately. Failure to so notify immediately may affect our ability to investigate the loss or damage. You must also give us details of the relevant insurance coverage. Our luggage allowance is restricted by cabin space and weigh (23kg in a maximum of 2 pieces per person), all luggage must be stored in your cabin. All luggage must be labelled with your name, vessel name, cabin number and sailing date. You must not pack in any luggage or bring

onboard any dangerous or illegal item which include, but are not limited to those items specified in our **Guest Behaviour, Safety & Security Policy**. We may also specify other inappropriate items which you must not bring with you. If we or the master of the vessel have reason to believe that any cabin may contain anything which should not have been brought onboard, we or an authorized officer have the right to search the cabin and seize any such items and may also contact law enforcement.

#### 14.Complaints

We make every effort to ensure that your arrangements run smoothly but if you do have a problem during your voyage, please inform Guest Services immediately who will endeavour to put things right. If your complaint is not resolved locally, please ensure that you contact **guestservices@tradewindvoyages.com**.

If you booked through a travel agent or tour operator, please contact them.

If the problem cannot be resolved and you wish to complain further, you must send formal written notice of your complaint to us at our registered office, ideally within 30 days of the end of your voyagee, giving your booking reference and all other relevant information. Please keep your letter concise and to the point. This will assist us to quickly identify your concerns and speed up our response to you. Failure to follow the procedure set out in this condition may affect ours and the applicable supplier's ability to investigate your complaint, and will affect your rights under this contract.

You can access the European Commission Online Dispute Resolution (ODR) platform at <http://ec.europa.eu/consumers/odr/>. This ODR platform is a means of registering your complaint with us; it will not determine how your complaint should be resolved. Please Note: the ODR platform is unlikely to be available for use by UK consumers at such a point that the UK's transition period, as part of its withdrawal as a member of the European Union, comes to an end.

#### 15.Your Behaviour

All guests are expected to conduct themselves in an orderly and acceptable manner and not to disrupt the enjoyment of others. It is a condition of boarding and remaining on board our vessel(s) that all guests throughout their stay comply with our **Guest Behaviour, Safety & Security Policy**.

On the voyage it is necessary that you ensure that all members of your party abide by the authority of our representatives and the vessel's master. If in our opinion or in the opinion of any voyage staff member or any other person in authority, your behaviour or that of any member of your party is causing or is likely to cause distress, danger or annoyance to any other guests or any third party, or damage to property, or to cause a delay or diversion to transportation, we reserve the right, without prior notice, to refuse to allow you to travel on our vessel and to terminate your booking with us immediately. You may then be left at any port or place at which the vessel calls without us incurring any liability. We will have no further obligations to you and/or your party. No refunds for lost arrangements will be made and we will not pay any expenses or costs incurred as a result of termination. You and/or the members of your party may also be required to pay for loss and/or damage caused by their actions and we will hold you and each member of your party jointly and individually liable for any damage or losses caused by any member of your party. Full payment for any such damage or losses must be paid directly to the chief purser or other supplier prior to the Disembarkation Date.

If you or any member of your party fails to make payment, you will be responsible for meeting any claims (including legal costs) subsequently made against us as a result of the actions of any member of your party together with all costs we incur in pursuing any claim against you or any member of your party.



## 16. Our Responsibilities

- (1) We will accept responsibility for the arrangements we agree to provide or arrange for you as an "organiser" under the Package Travel and Linked Travel Arrangements Regulations 2018, as set out below and as such, we are responsible for the proper provision of all travel services included in the voyage package, as set out in our confirmation invoice. Subject to these Booking Terms and Conditions, if we or our suppliers negligently perform or arrange those services and we don't remedy or resolve your complaint within a reasonable period of time, and this has affected the enjoyment of the voyage you may be entitled to an appropriate price reduction or compensation or both. **You must inform us without undue delay of any failure to perform or improper performance of the travel services included in the voyage.** The level of any such price reduction or compensation will be calculated taking into consideration all relevant factors such as but not limited to following the complaints procedure as described in these Booking Terms and Conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of the voyage. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.
- (2) We will not be responsible or pay compensation for any injury, illness, death, loss, damage, expense, cost or other claim of any description if it results from:
  - (a) the acts and/or omissions of the person affected; or
  - (b) the acts and/or omissions of a third party unconnected with the provision of the services contracted for and which were unforeseeable or unavoidable; or
  - (c) Events Beyond our Control (as defined in condition 10).
- (3) **We limit the amount of compensation we may have to pay if we are found liable under this condition:**
  - (a) **Loss of and/or damage to any luggage or personal possessions and money:** the maximum amount we will have to pay you in respect of these claims is under the Athens Convention 1974 or Regulation EU No 392/2009.
  - (b) **Time limits for notifying any loss of and/or damage is set out in the Athens Convention 1974 or Regulation EU No 392/2009 are as follows:** damage or delay which is apparent, must be notified to ourselves and the supplier of the service in question (if it is not us) before or, at the latest, at the time of departure from the vessel or relevant services; and where it is not apparent, within 15 days of departure from the vessel or end of using the service.
  - (c) **Claims not falling under (a) above and which don't involve injury, illness or death:** the maximum amount we will have to pay you in respect of these claims is up to three times the price paid by or on behalf of the person(s) affected in total. This maximum amount will only be payable where everything has gone wrong and you or your party has not received any benefit at all from your booking.
  - (d) **Claims in respect of any stay on our ship:** The extent of our liability will in all cases be limited as if we were suppliers under the Athens Convention, with respect to arrangements. You can ask for a copy of this Convention from our offices. Please contact us.

When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the voyage for the complaint or claim in question including under any insurance policy.

- (4) It is a condition of our acceptance of liability under this condition that you notify any claim to us and our supplier(s) strictly in accordance with the complaints procedure set out in these Booking Terms and Conditions.
- (5) Where any payment is made, the person(s) receiving it (and their parent or guardian if under 18 years) must also assign to us or our insurers any rights they may have to pursue any third party and must

provide ourselves and our insurers with all assistance we may reasonably require.

- (6) Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description:
  - (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you;
  - (b) relate to any direct loss of profits or direct loss of business; and/or
  - (c) relate to indirect or consequential loss of any kind.
- (7) We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised on our website or in any brochure. For example, any excursion you book whilst away, or any service or facility which any other supplier agrees to provide for you.
- (8) Where it is impossible for you to return to your disembarkation point as per the scheduled Disembarkation Date, due to Unavoidable and Extraordinary Circumstances, we will provide you with any necessary accommodation (where possible, of a comparable standard) for a period not exceeding three nights per person. Please note that the three (3) night cap does not apply to persons with reduced mobility, pregnant women or unaccompanied minors, nor to persons needing specific medical assistance, provided we have been notified of these particular needs at least 48 hours before the start of your voyage. For the purposes of this condition, Unavoidable and Extraordinary Circumstances mean any Unavoidable and Extraordinary Circumstances which make it impossible to travel safely back to your disembarkation.

## 17. Your Protection

### Insolvency protection

We provide financial protection for packages that we sell as an "organiser" under the Package Travel and Linked Travel Arrangements Regulations 2018. We provide this by making payment into a trust account administered by independent trustees, Protected Trust Services - [protectedtrustservices.com/](https://protectedtrustservices.com/) Money is not released from that account until after you have travelled. If you book arrangements other than a package with us; or book a voyage through another company with flights or other travel services supplied by them, your monies will not be financially protected via this trust but may be protected by that other company's financial protection arrangements. Please ask us for further details.

### Tradewind Voyages Covid-19 Refund Statement

If you are unable to embark Golden Horizon due to a local lockdown in your home country as a result of Covid-19 or due to your home country's Government advising against travel to your destination(s) as a result of Covid-19, then we will be able to transfer your booking to another Tradewind Voyage at a later date\*, or, you can choose to have a full refund of monies already paid to us.

If we have to cancel a voyage due to Covid-19, we will be able to transfer your booking to another Tradewind Voyage at a later date\*, or, you can choose to have a full refund of monies already paid to us, in accordance with our Booking Terms and Conditions.

Please note that before you travel you should ensure that you and each member of your party have obtained adequate travel insurance covering circumstances where you and/or any member of your party contract Covid-19. Where you and/or a member of your party are forced to cancel due to contracting Covid-19, we will be unable to refund any monies paid (outside the scope of our normal Booking Terms and Conditions) and will direct you to your travel insurer.

\*Replacement voyage to be undertaken with 24 months of the original

voyage departure date. Where we are unable to offer you such replacement voyage of the same price, category and cabin, subject to availability, we will be able to work with you to discuss the options available to you.

## 18. Passport, Visa and Immigration Requirements & Health Formalities

It is your responsibility to check and fulfill the passport, visa, health and immigration requirements applicable for all ports of call on the vessel's itinerary. We can only provide general information about this. You must check requirements for your own specific circumstances with the relevant Embassies and/or Consulates and your own doctor as applicable. Requirements do change and you must check the up to date position in good time before your Embarkation Date.

Most countries now require passports to be valid for at least 6 months after the Disembarkation Date. If your passport is in its final year, you should check with the Embassy of the countries you are visiting. For further information contact the Passport Office on 0870 5210410 or visit <https://www.gov.uk/browse/citizenship/passports>.

**Special conditions apply for travel to the USA, and all passengers must have individual machine readable passports. Please check <https://uk.usembassy.gov>.** For European holidays you should obtain a completed and issued form EHIC prior to departure.

**When visiting Russia guests do not require a visa when participating in group excursions organised by authorised ground tour operators.** For guests wanting to explore ashore independently you should refer to <https://cibtvisas.co.uk/> for the most up to date information.

Up to date travel advice can be obtained from the Foreign Commonwealth and Development office, visit <https://www.gov.uk/travelaware>

Tradewind Voyages recommend The Travel Visa Company to provide information and assist with any necessary travel visa requirements. Their website can be accessed at [www.thetravelvisacompany.co.uk/tradewindvoyages](https://www.thetravelvisacompany.co.uk/tradewindvoyages). You can apply for most destinations online, check your requirements or make an enquiry. If you are a UK Passport holder you can also check your entry requirements with the FCO (Foreign Commonwealth and Development office).

**Non British passport holders**, including other EU nationals, should obtain up to date advice on passport and visa requirements from the Embassy, High Commission or Consulate of each of the countries through which you are travelling.

At check-in you must present a valid passport and any visa, entry or exit permit, or other documentation required by any port on the vessel's itinerary. We do not accept any responsibility if you cannot travel, or incur any other loss because you have not complied with any passport, visa, immigration requirements or health formalities. You agree to reimburse us in relation to any fines or other losses which we incur as a result of your failure to comply with any passport, visa, immigration requirements or health formalities.

## 19. Prompt Assistance

If, whilst you are on a voyage, you find yourself in difficulty for any reason, we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local authorities and consular assistance, and assistance with distance communications and finding alternative travel arrangements. Where you require assistance which is not owing to any failure by us, our employees or sub-contractors we will not be liable for the costs of any alternative travel arrangements or other such assistance you require. Subject to the other terms of these Booking Terms and Conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain

our prior authorisation before making your own travel arrangements. Furthermore, we reserve the right to charge you a fee for our assistance in the event that the difficulty is caused intentionally by you or a member of your party, or otherwise through your or your party's negligence.

## 20. Foreign, Commonwealth and Development Office Advice

You are responsible for making yourself aware of Foreign, Commonwealth and Development office advice in regard to the safety of the countries and areas in which you will be travelling and to make your decisions accordingly. Advice from the Foreign, Commonwealth and Development Office to avoid or leave a particular country may constitute Events Beyond our Control. (See condition 10).

## 21. Jurisdiction and Applicable Law

These Booking Terms and Conditions and any agreement to which they apply are governed in all respects by English law. We both agree that any dispute, claim or other matter which arises between us out of or in connection with your contract or booking will be dealt with by the courts of England and Wales only. You may however, choose the law and jurisdiction of Scotland or Northern Ireland if you live in those places and if you wish to do so.



**Beratung und Buchung:**

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